



## **Navigator Increases Resource Productivity for Global Services Company through Clarity Implementation**

**Company:** Global Services Company

**Industry:** Financial Services

**Capabilities Area:** Enterprise Project Management Solution

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### **Business Challenge**

This Global Services Company is comprised of multiple business lines that have historically operated in silos. To gain efficiencies, an Enterprise Project Management Office was established. Over the past several years, many project management standards have been established. However, the company needed to implement a system to support the enterprise standard business processes and create enterprise level resource and demand views.

### **Why Navigator**

The Global Services Company recognized the experience Navigator resources had in implementing packaged software systems to support business processes.

### **Navigator's Role**

Implementing Clarity, a project, resource, and time tracking management system, will provide a comprehensive, enterprise standard solution to support project and program managers across all lines of business. This tool will support Demand, Resource, Project, and Portfolio planning. A team of Navigator consultants helped with all phases of the implementation from planning to go-live.

### **Results**

Teaming with Navigator to implement Clarity, the Global Services Company can now monitor resource allocation and assignments across all lines of business, deploying and sharing resources across the company. This enterprise-wide resource view allowed for better Portfolio planning and increased productivity.