



Navigator Provides Human Resources Project Management for Global Financial Services Company

Company: Global Financial Services Company

Industry: Financial Services

Capabilities Area: Project Management, PeopleSoft HCM

Business Challenge

This Financial Services Company has over 42,000 active and retired associates located throughout the US. Each year they conduct a number of HR projects in their PeopleSoft HCM system to comply with regulations, add or update their associate compensation and benefits, improve the administrative and reporting capabilities of this system, or improve the efficiency and effectiveness of the HR administrative processes. These important projects require strong project management to drive them to completion and this Financial Services Company did not have enough in-house project managers to handle all of this work.

Why Navigator?

Navigator was able to provide seasoned consultants that brought the right mix of project management capabilities and experience, coupled with a deep knowledge of HR systems and processes to be able to meet this client's needs. Navigator also had demonstrated an ability to blend with the client culture and methodology to make their involvement seamless in delivery.

Navigator's Role

Serve as the project manager on multiple simultaneous projects ranging in size and scope up to 5000 hours, utilizing client's established methodology and processes. Projects included Annual Enrollment, Paid Time Off Enhancements, Incentive Payment Plans, and external vendor interfaces. The project teams included a mixture of functional and technical resources from the client organization. The project managers provided overall team leadership, and were responsible for project schedule, financials, deliverables, and reporting.

Results

Teaming with Navigator, the client realized successful delivery of these projects in a timely and cost effective manner. All of these HR related and time sensitive efforts were completed on time with no disruptions to the many associates ability to use the HR systems effectively.